

EVANGELICALTM
COMMUNITY HOSPITAL



2018 annual report





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President's Message

The lyrics from the “Laverne and Shirley” sitcom theme song of the late 1970s enthusiastically say “we’re doin’ it our way.” At Evangelical Community Hospital, “doin’ it our way” simply means we’re keeping the patient at the center of all we do.

This past fiscal year, we expanded our orthopaedic service line, opening an office and physical therapy gym at the Miller Center for Recreation and Wellness, and unveiling the Center for Orthopaedics on our main campus. Both new spaces were designed to help us more efficiently meet the community’s growing musculoskeletal needs. We added to our cadre of specialty physicians, ensuring our patients continue to have access to the care required to address a variety of chronic and acute health issues. And, we announced the largest expansion and renovation project in our history with the aim of providing private rooms and bathrooms for our patients, ensuring our inpatient facilities match the quality of care delivered in them.

All of this—and much more—supported an overarching effort to position the Hospital to continue to provide exceptional healthcare, accessible to all, in the safest and most compassionate atmosphere possible to build a healthy community.

Amid the constant noise of consolidations, acquisitions, and mergers in the healthcare industry, I can offer but one guarantee to the Susquehanna Valley:

The amazing men and women who make up this extraordinary organization will continue to deliver on the Evangelical mission for years to come.

That’s just our way.


Kendra Aucker, President and CEO



PRIME time

hospital announces expansion,
renovation project

In the spring of fiscal year 2018, Evangelical Community Hospital publicly unveiled plans to build a 112,000-square-foot, four-story expansion and renovate 20,000 square feet of existing space with the aim of moving to single patient rooms and private baths. The project will not impact the total number of licensed beds at the Hospital.

Named PRIME—Patient Room Improvement, Modernization, and Enhancement—the total project will cost about \$72 million and take about three years to complete.

“While the healthcare landscape is in a constant state of change, what remains at the center of Evangelical’s focus is the ability to provide high-quality care to those who have entrusted us with their health,” said Kendra Aucker, President and CEO. “PRIME will help us do that in a physical environment that facilitates and encourages healing and matches the compassion and quality care the community has come to expect from us.”

Private rooms bring the benefit of better infection control for patients, afford patients a better opportunity to rest and recover, and allow for more confidential communication among the provider, patient, and his or her family members.

Beyond aesthetics, the rooms have been designed to give physicians, nurses, technicians, and other team members the space they need to provide efficient care in an appropriate setting.

“The Board is confident the PRIME project will position the Hospital for a future of doing what is in the best interest of those who depend on us for access to modern healthcare, and we thank our generous community for its continued support,” said John Meckley, Chair of the Board of Directors.

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Exterior of PRIME



Patient Room Rendering

In addition to private rooms and baths, PRIME comprises:

- New Step Down Unit (24 beds), renovated space for the Intensive Care Unit (12 beds), and associated support spaces;
- New General Medical and Surgical Unit (28 beds) and associated support spaces;
- New Orthopaedic Unit (24 beds), new orthopaedic rehabilitation gym, and associated support spaces;
- And new lobby, café, gift shop, guest services, conference center, medical infusion center, pre-admission testing, and main thoroughfares.

30% of employees support Evangelical—and the PRIME project—with charitable contributions at this time.

Creating Spaces Based on Shared Vision

In June, Hospital staff members, providers, patient advocates, Board members, and leaders were invited to take tours of mocked-up patient rooms and bathrooms proposed for PRIME.

The mocked-up rooms, one acute care and one critical care, included not only furniture but also locations of essential room items such as medical equipment hook-ups, outlets, sinks, trash receptacles, patient documentation devices, IV stands, and more. The rooms were intended to allow individuals to have a “real-feel” of how the room would function and suggest ways the space could be improved.

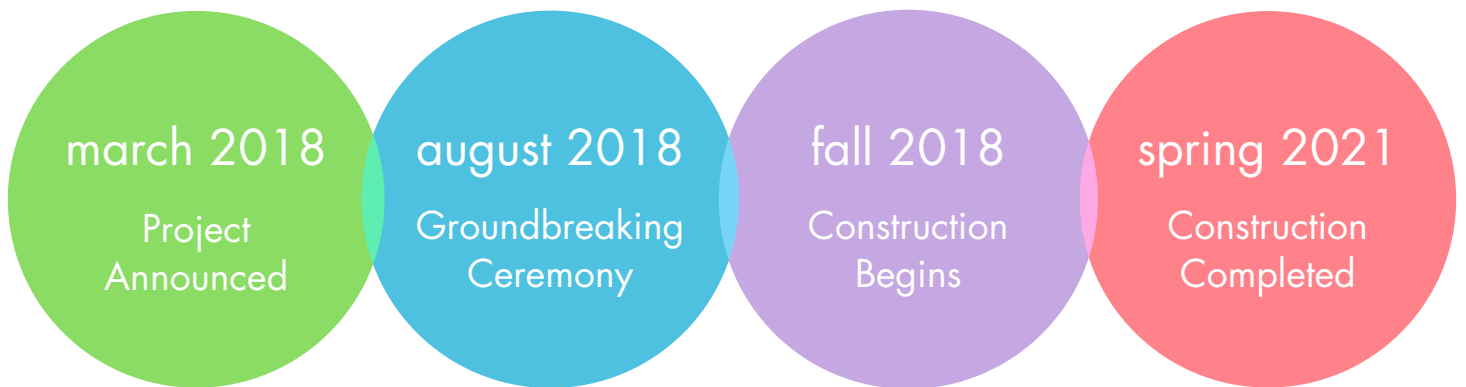
Virtual reality was also used so participants could literally put themselves in a finished room to get a feel of how the new finishes and spaces will be when completed.

Jennifer Miller, RN, MSN, NE-BC, Manager of Nursing Services, explores the new spaces of PRIME using virtual reality.





PRIME timeline



employee culture

elevating care through engagement



Left to right: Germaine Lancaster-Mar Fan, MD; Tom Troppe, Nutritional Services; and Aaron Basinger, RN, BSN

“There’s just something special about this place.”

It’s a sentiment heard time and time again when you speak to patients, employees, providers, volunteers, Board members, and the community about Evangelical Community Hospital.

Over the last several years, executive leadership at the Hospital has focused on channeling that long-held sentiment into a body of highly engaged employees and providers committed to delivering the best, most efficient care to the community.

The transformation, realized through the efforts at every level of the organization, is nothing short of miraculous.

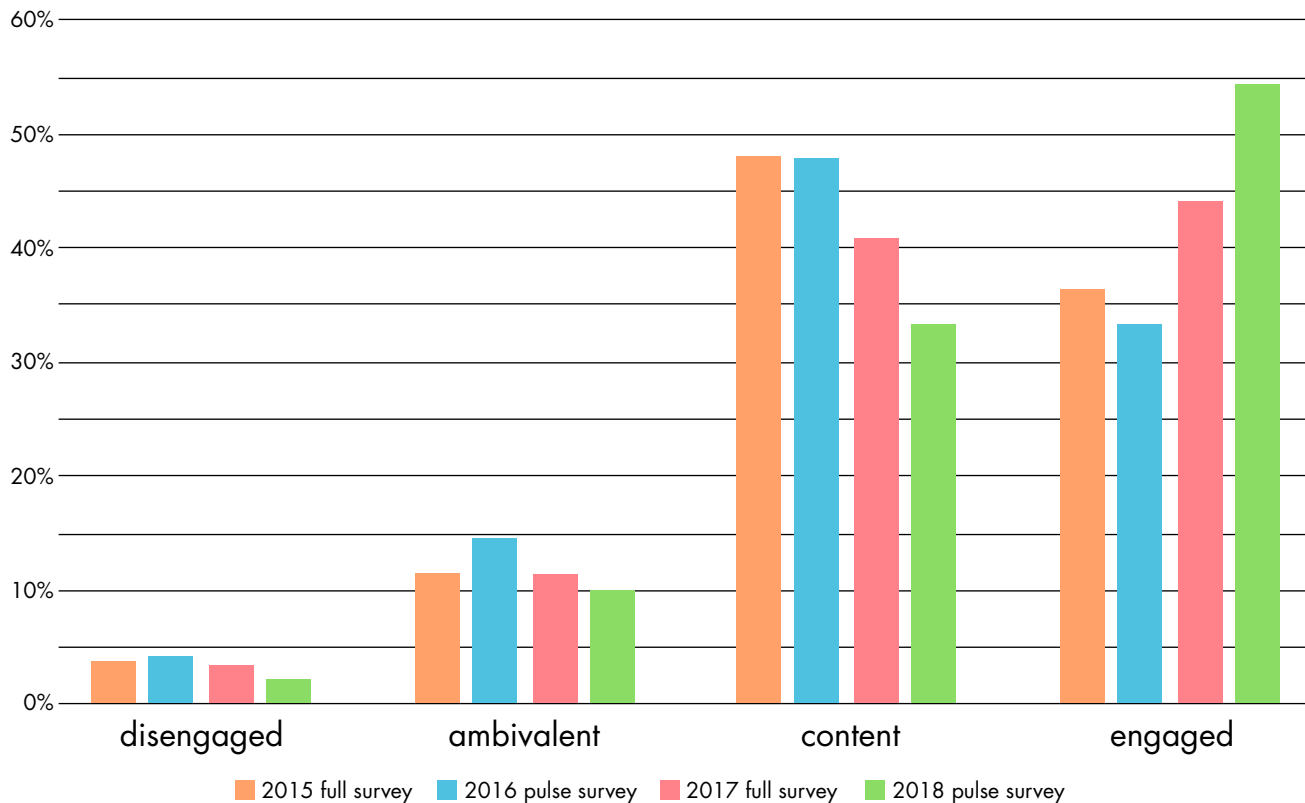
In an abbreviated engagement survey at the close of fiscal year 2018, 49.9 percent of employees were characterized as engaged, meaning they have an emotional commitment and loyalty to the organization with a willingness to expend discretionary effort toward its success. That’s an increase of 14 percent from the survey at the close of fiscal year 2015, and it pushes Evangelical from the 33rd percentile to the 71st nationally.

With 54.4 percent of physicians and advanced practitioners defined as engaged, the Hospital is setting the bar for provider engagement at the 97th percentile nationally. Notably, that’s an 18 percent increase in provider engagement from fiscal year 2015.

Patients could see, hear, and feel the improved engagement, and our patient satisfaction survey scores reflected the change—nearly 80 percent scored the organization at a minimum of 9 out of 10 for the Hospital’s overall rating. Volumes also increased with net patient revenue growing by 15 percent over the same period.

continued on next page...

Employee Engagement (2015–2018)



How did Evangelical do it?

- Continued transparent communication from executive leadership, including an annual “state of the Hospital” presentation to all stakeholders as well as branded, timely emails sent organization-wide addressing all manner of issues and successes internally first.
- Held mandatory, strategic trainings aimed at breaking down work silos, creating a culture of accountability, and driving negativity out of the work environment.
- Performed regular rounding on patients and staff to more quickly identify and address needs while helping establish expectations.
- Challenged department leaders to establish action plans to target engagement opportunities within their own teams.
- Responded to employee feedback with the launch of an internal health and well-being initiative known as EvanWELL.
- Publicly announced the long-awaited PRIME (Patient Room Improvement, Modernization, and Enhancement) project designed to bring the Hospital’s infrastructure to the level of the care being delivered in it.

mobile health

taking healthcare on the road

In the dull scenery of a cold January 2018, a new and colorful 38-foot bus drove onto the Evangelical campus. With its arrival, an excitement about how healthcare could be delivered to patients in the most rural corners of Evangelical's surrounding areas could be felt from both employees and the community.

Mobile Health of Evangelical, in the most relatable terms—a doctor's office on wheels—began serving patients of the area almost immediately.

This new concept in healthcare delivery was born from the understanding that living in a rural community can sometimes present unique challenges, including the distance that exists between home and the nearest hospital or clinic. Coupled with the lack of public transportation options, Mobile Health fills the gap by taking medicine outside of buildings and walls, directly to people where they are, making the boundaries of healthcare invisible.

More than \$350,000 was raised through individual and business donors from the community to fully fund the new service. Inside, the bus includes a registration area where patients can check in and check out, a blood draw area, a restroom, and two exam rooms. It can be parked wherever there is enough room to be stationed for a few hours without disturbing local business.

"Mobile Health has given us the opportunity to open the doors of communication with people from all over. We get to partner with businesses and see first-hand where services are needed the most," said Jamie Caputo, Mobile Medical Unit Coordinator. "Most importantly it helps us to address a need for access to affordable healthcare, which we discovered in our most recent community health needs assessment."

"It's been an adventure getting started, and we can't wait to see where the journey takes us," she added.

Since its arrival the bus has been used for family healthcare, cardiac care, women's health, comprehensive blood screenings, a variety of free health screens, and wellness education outreach. The bus has found itself at country stores, supermarkets, recreation facilities, local industrial sites, and more. Mobile Health travels to counties in close proximity and others beyond the normal reach of the Hospital: Centre, Clinton, Juniata, Lycoming, Montour, Northumberland, Snyder, and Union counties.



stretching our reach

orthopaedics care evolves
to a new level



The exterior of the new Center for Orthopaedics

Orthopaedics has long been a strength of Evangelical Community Hospital. With a robust total joint replacement program, five conveniently located orthopaedic practices, and 11 established physical therapy locations, patients can easily find high-quality services close to home.

In fiscal year 2018, orthopaedics care evolved to a new level at Evangelical. Building on its existing strong reputation for excellent care and the growing need of individuals for care associated with the musculoskeletal system, orthopaedic services grew both in technology and access through new locations.

New Center for Orthopaedics Introduced on the Campus of Evangelical

The main office of SUN Orthopaedics of Evangelical, located at 900 Buffalo Road, Lewisburg, began to outgrow its space. A decision was made to move the main practice to the campus of the Hospital and introduce a new Center for Orthopaedics to the community.

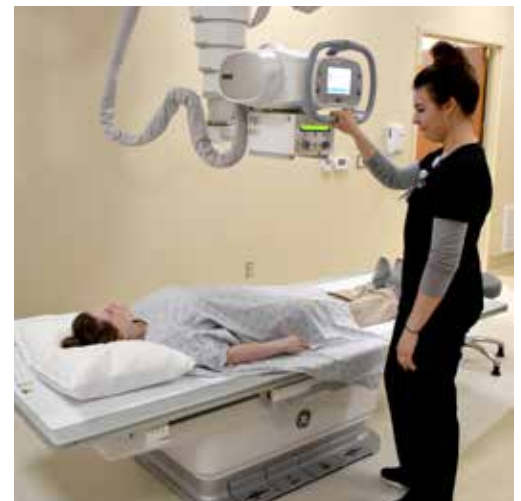
The Center, which opened for patient care in June 2018, is located at the rear of the campus and boasts 18,960 square feet of patient and staff space. Inside the walls of the Center, all areas of operation have been maximized to create the best possible patient flow while still delivering the comprehensive, individualized care patients have grown to expect.

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18,960 square feet of space dedicated to orthopaedic care

28 patient exam rooms

2 digital X-ray rooms



Katelyn Yoder, RT(R), performs an X-ray.

Locations of SUN Orthopaedics and Physical Therapy of Evangelical

- Physical Therapy of Evangelical

- SUN Orthopaedics of Evangelical

- Shared Locations



There are five locations for SUN Orthopaedics of Evangelical, and 11 locations for Physical Therapy of Evangelical.

The new Center has a large, welcoming lobby, 28 exam rooms (more than double previously), private patient check in and check out, triage areas, a high-tech nurse call system, and two large X-ray rooms with a private waiting area.

Patient X-rays taken with the most modern digital technology can be displayed directly on monitors in the exam rooms, allowing providers to use the images as visual explanations of diagnosis and treatment.

The increased communication, patient flow, privacy, and space will allow the Center to meet the growing need for orthopaedic services well into the future.

SUN Orthopaedics and Physical Therapy at Miller Center for Recreation and Wellness

In July 2017, Evangelical announced the opening of a new orthopaedics office and physical therapy space at the Miller Center for Recreation and Wellness.

The Hospital opened its 8,500-square-foot office in a leased space at the Miller Center for many reasons. Ease of access for care for mobility challenged patients was a priority, but it also locates SUN Orthopaedics of Evangelical and Physical Therapy in a facility that is focused on health, wellness, and recovery.

The offices in the Miller Center feature six patient treatment rooms, allowing physicians and advanced practitioners to efficiently move patients through the diagnosis and treatment process.

Imaging services specific to orthopaedic needs are also available on-site. The physical therapy gym includes the latest in rehabilitative equipment and is the new location for services previously provided at 210 JPM Road, Lewisburg.



The exterior of the Miller Center for Recreation and Wellness, the home of SUN Orthopaedics and Physical Therapy of Evangelical.

patient experience

orthopaedics patient enjoys pain-free days

In 2015, Miranda Marks, then 24, stumbled in a way that resulted in a herniated disc in her spine, sometimes called a slipped or ruptured disc. That led to Marks' first meeting with Matthew Eager, MD, SUN Orthopaedics of Evangelical. Dr. Eager recommended a discectomy, a surgical procedure to remove the damaged portion of a herniated disc, which prevents the disc from irritating or compressing nearby nerves and causing pain, numbness, or weakness.

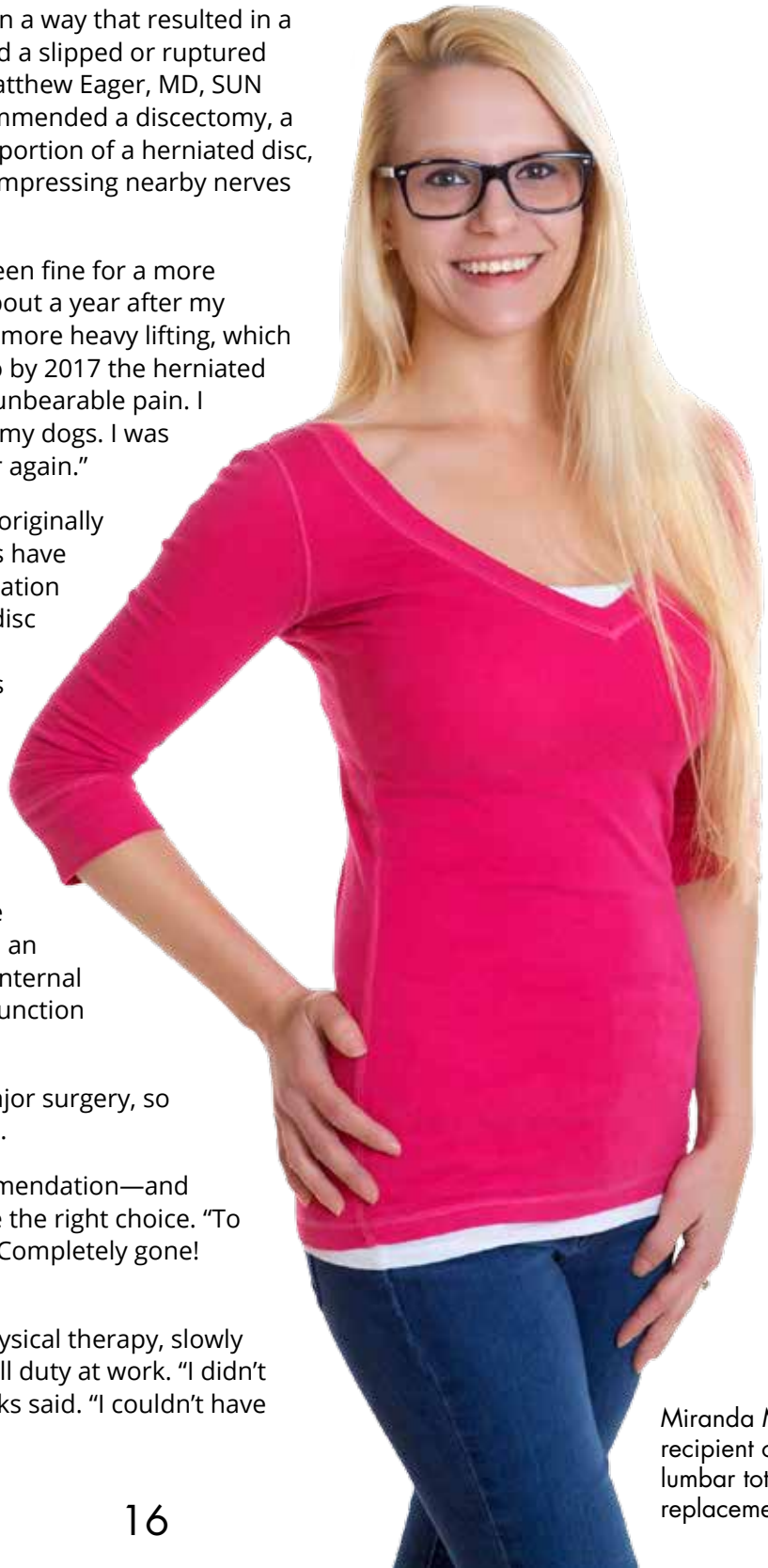
"The surgery went well, and it would have been fine for a more sedentary person," Marks explained. "But about a year after my surgery, my job changed. I needed to do far more heavy lifting, which wasn't something Dr. Eager or I expected, so by 2017 the herniated disc came back. Only this time it came with unbearable pain. I couldn't stand up, get to work, or even walk my dogs. I was pretty depressed by the time I saw Dr. Eager again."

An MRI of Marks' back showed that the disc originally operated on had slipped once again. Studies have reported that repeat surgeries for disc herniation occur in about 10–25 percent of cases. The disc no longer provided the necessary cushion between two vertebrae, and making matters worse, the disc was pushing against a nerve. "I could have done another discectomy, but since Miranda's lifestyle wasn't going to change, I felt that would only be another temporary fix," Dr. Eager said. He recommended a lumbar total disc replacement, which meant he would replace the damaged disc in Marks' lower spine with an artificial disc. The goal is to restore optimal internal structural support and allow the patient to function normally.

A lumbar disc replacement is considered major surgery, so Marks took a few days to review her options.

Eventually, she went with Dr. Eager's recommendation—and immediately after surgery, knew she'd made the right choice. "To my surprise, all of my nerve pain was gone. Completely gone! Dr. Eager changed my life."

For the next month, Marks went through physical therapy, slowly regained full mobility, and is now back on full duty at work. "I didn't think I would ever feel this good again," Marks said. "I couldn't have asked for a better surgeon and recovery."



Miranda Marks, recipient of a lumbar total disc replacement.

adding strength and depth

new opportunities for
growth and organization

In healthcare, success is defined by adaptability to change and not resting on being good but always seeking ways to be great. Change comes from a delicate balance of putting the patient first and taking into account the ever-changing healthcare landscape, existing financial situation, and how those factors may impact the way healthcare is delivered.

In fiscal year 2018, Evangelical continued to look for and take advantage of new opportunities, to add to our team of experts, and to look at the way we're organized to serve the mission of providing accessible, quality healthcare to those who count on us.

Lewisburg Gynecology and Obstetrics, PC

In August 2017, Evangelical announced the acquisition of Lewisburg Gynecology and Obstetrics, PC. The practice became part of OB/GYN of Evangelical, and operations management is now under Evangelical Medical Services Organization (EMSO).

The purchase of the practice brought to Evangelical the well-known expertise of George Miller II, MD, FACOG, NCMP, and his practice's successful history of providing comprehensive women's healthcare. The acquisition also brought Kay Zlockie, MSN, CNM, to the midwife team of OB/GYN of Evangelical.

Bringing on the Experts

Part of Evangelical's strength is the solid foundation of experts who deliver direct care to our patients. Fiscal year 2018 saw that foundation strengthened even more by the addition of multiple physicians, several in existing specialty areas and one in a completely new service, Endocrinology of Evangelical.

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Michael Adler, MD, FACE, of the newly introduced service Endocrinology of Evangelical, performs an ultrasound.

Central Penn Gastroenterology Associates

In fiscal year 2018, Central Penn Gastroenterology Associates (Central Penn), located at 90 Medical Park Drive, Lewisburg, agreed to become part of the Evangelical Community Hospital family of specialty practices. The acquisition, which was finalized in early fiscal year 2019, encompasses the practice, the endoscopy center, and associated real estate.

The purchase of the practice brings together Central Penn's successful history of providing comprehensive evaluation and management of gastrointestinal disease and disorders with Evangelical's realized vision of convenient, accessible, and affordable health services.

Central Penn has been a fixture in the medical community since October 2006.

The expert staff comprises two board-certified physicians, Vladimir Petorak Jr., MD, and Joseph Gallagher, MD, as well as advanced practitioners Georgina Ferriero, PA-C, and Hillarie Hartzell, PA-C.

Central Penn is accredited by the Accreditation Association for Ambulatory Health Care (AAAHC) and the American Society for Gastrointestinal Endoscopy (ASGE) as a Center for Excellence for Quality and Safety.

Adapting Leadership Structure for Best Performance

After careful review and assessment of the area's medical needs, Evangelical bolstered its leadership structure in an effort to strengthen its organizational framework. Fiscal year 2018 saw several promotions and the fulfillment of the vacant Chief Operating Officer position.

William Anderson was promoted to the position of Vice President and Chief Operating Officer.

Brian Wolfe was promoted to Vice President of Physician and Clinic Practices. With this promotion, Evangelical Medical Services Organization saw a restructure, with the addition of Teresa Swenson, MBA, CCRP, R.T. (R)(CT)(ARRT), as the Associate Vice President of Surgery and the addition of an Associate Vice President of Medicine position that will be filled in the future.

Christal Dixon, MSN, RN, CCRN, MAOM, was promoted to Associate Vice President of Nursing Services.

Rachel Smith, MPA, SHRM-SCP, was promoted to Associate Vice President of Human Resources and Organizational Development.

Meet Our New Physicians



Emergency Medicine
Kevin McNamara, MD



Endocrinology of Evangelical
Michael Adler, MD, FACE



Heart and Vascular Center
Benjamin Keyser, MD



Hospitalists
Germaine Lancaster-Mar Fan, MD



Pathology
Jennifer Pryor, MD



Psychology of Evangelical
Anthony Ragusea, PsyD



Surgical Specialists of Evangelical
Daria Keyser, MD

stamp of approval

taking cancer services to a top level

In fiscal year 2018, Evangelical Community Hospital earned a full, three-year accreditation from the Commission on Cancer (CoC), a quality program of the American College of Surgeons. In addition to achieving compliance in all areas reviewed, the Hospital received commendations in two key areas of cancer services: nursing and public reporting.



With this stamp of approval, patients seeking cancer care can be assured the Hospital's cancer program meets 34 quality care standards essential to providing comprehensive, patient-centered cancer care. The accreditation is achieved through a thorough survey process and must maintain levels of excellence in the delivery of care to maintain its status as a CoC-accredited facility.

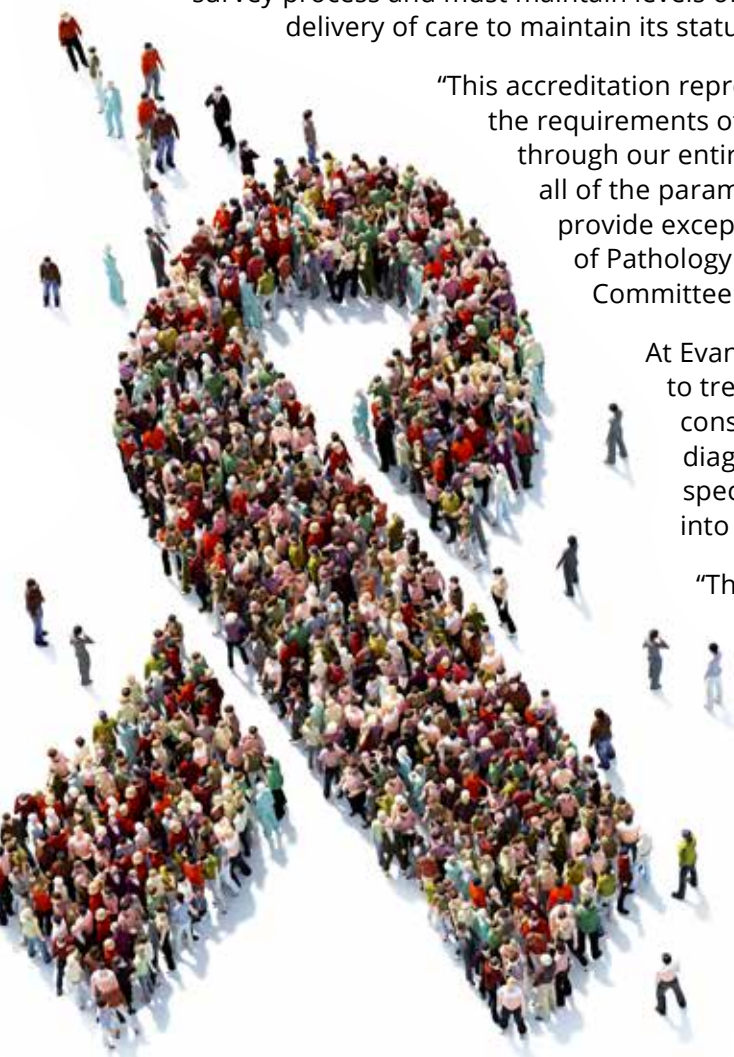
A **QUALITY PROGRAM**
of the AMERICAN COLLEGE
OF SURGEONS

"This accreditation represents years of hard work and dedication to meeting the requirements of the CoC. This massive achievement was made possible through our entire Cancer Services team working collectively to make sure all of the parameters are met and that we are doing what we need to provide exceptional cancer care," said John Kryston, DO, Medical Director of Pathology and Laboratory at Evangelical, and chair of the Cancer Committee at the Hospital.

At Evangelical, Cancer Services takes a multi-disciplinary approach to treating cancer as a complex group of diseases that requires consultation among medical professionals including surgeons, diagnostic radiologists, pathologists, and other cancer specialists. This collaborative method of taking the whole patient into consideration results in improved patient care.

"The CoC accreditation program provides a successful structure for our Hospital to focus on the quality of its cancer care in the areas of early diagnosis, cancer staging, treatment, follow-up, survivorship, and compassionate end-of-life care," said John Turner, MD, FACS, Medical Director of Cancer Services at Evangelical.

At Evangelical, patients who receive cancer care have access to clinical trials, genetic counseling, and patient-centered services including psycho-social support and a patient navigation process.





board of directors

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Shawn P. McGlaughlin, MD
John E. Meckley, Esq.
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Janice Omlor, DO
Julia E. Redcay, DO
Matthew W. Reish, MD
J. Donald Steele Jr.
Dennis W. Swank
David M. Zelechowski, MD

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John E. Meckley, Esq. – Chair
R. Brooks Gronlund – Vice Chair

Corporate Officers

Kendra A. Aucker – President/CEO
James A. Stopper – Treasurer
William P. Anderson, III – Secretary

Ex-Officio Members

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Kathryn M. Giorgini, DO
James R. Patterson, MD

Directors Emeritus

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Martha A. Barrick
John D. Griffith
Robert L. Gronlund
Sara G. Kirkland
John H. Mathias
Fredrik B. Paulsen Jr.
William G. Reish, MD
Norman S. Rich

Solicitor

Mark VanBlargan, Esq.

member spotlight



Timothy J. Apple
Director of Sales
Bimbo Bakeries USA
(BBU)
Lewisburg



Amanda G. Kessler, Esq.
CEO/General Counsel
Synergy Grandview
Pharmacy Inc.
Northumberland



Julia E. Redcay, DO
Physician
OB/GYN of Evangelical
Lewisburg



Julie A. Barna, DMD
Lewisburg



Linda J. Korb, PhD,
NCPsyA
Milton



Matthew W. Reish, MD
Orthopaedic Surgeon
SUN Orthopaedics of
Evangelical
Lewisburg



R. Brooks Gronlund
President /COO
Wood-Mode, Inc.
Kreamer



Shawn P.
McLaughlin, MD
Physician
Family Medicine of
Evangelical
Lewisburg



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Northumberland



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Sunbury Broadcasting
Corporation
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Attorney
Milton



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Associate Vice President
of Finance
Bucknell University
Lewisburg



Mark D. Huber
Principle
Huber Technology
Consulting
Lewisburg



Timm A. Moyer
Co-Founder
Mojo Active, Inc.
Watsonstown



David M.
Zelechowski, MD
Physician
Internal Medicine of
Evangelical
Lewisburg



Jeffrey J. Kapsar
President/CEO
Mifflinburg Bank & Trust
Mifflinburg



Janice Omlor, DO
Anesthesiologist
Anesthesiology of
Evangelical
Lewisburg

donor report

fiscal year 2018

We are pleased to recognize the following friends of the Hospital for their generosity and support. These individuals, corporations, organizations, and foundations provide for Hospital services, capital, and endowment needs.

Lifetime Giving

The following individuals, businesses, corporations, and foundations have given cumulative, lifetime gifts that equal or exceed \$100,000:

Anonymous (1)
The 1994 Charles B.
Degenstein Foundation
Donald C. Allen Estate
James G. & Patricia Apple
Arvilla Arnold Estate
Auxiliary to Evangelical
Community Hospital
Gary & Barbara Baylor
Amy M. Bell Estate
Martha C. Bower Estate
A.W. Brown Estate
Bucknell University
Charles Foundation, Inc.
COLDWELL BANKER Penn One
Real Estate, Inc.
Rachel M. Comstock Estate
The Daily Item
Michael & Carolyn Daniloff
Department of Community and
Economic Development
W. Earl Dieffenderfer Estate
The Donald B. and Dorothy L.
Stabler Foundation
Robert W. & Lucy E. Donehower*
Evangelical Community Hospital
Medical Staff
First Community Foundation
Partnership of PA

Homer F. & Viola Folk*
William & Elizabeth (Betty)
K. Frederick*
Daniel Green Freeman Estate
Sally A. Fulmer Estate
Walter C. Geiger Estate
John & Sue Griffith
Robert & DeOnne Gronlund
Katherine Hoffa Estate
A.D. Houston Estate
Dick & Jane Humphreys
Thyra M. Humphreys*
John Family Foundation
Mary Lou Johnson Estate
The JPM Company
Raymond D. Kline Estate
Lucy Koch Estate
Randall D. & Janet S. Kramm*
M&T Bank
Anna K. Marsh Estate
Richard L. Mattern
Priscilla A. Merritt Estate
Mifflinburg Bank & Trust
Milton Auxiliary to Evangelical
Community Hospital
Northumberland National Bank
George A. & Jane G. Norton*
Michael & Gail O'Keefe
Barbara Oldt Estate

Pennsylvania Higher Education
Assistance Agency
Pennsylvania House
Playworld Systems, Inc.
Margaret Purnell Estate
Quandel Construction Group, Inc.
Robert L. & Elva Reitz*
Robert L. Rooke Estate
Edna M. Sheary Charitable Trust
Silvertip, Inc.
Cindy & Dick Skelton
Sovereign Bank
Stantec
SUN Orthopaedics of Evangelical
Sunbury Broadcasting Corp.
The Susan G. Komen Breast
Cancer Foundation
Swineford National Bank
Velma R. Swope Endowment Fund
Union County United Way
VNA Health System
Weis Markets, Inc.
Windstream, Inc.
Wood-Mode, Inc.

Lystra E. Rogers' Society

The Society honors the memory of Evangelical Community Hospital's first Administrator, Lystra E. Rogers, who served the Hospital from 1935 through 1973. Members of the society have made a gift or pledge commitment of \$50,000 or greater within the past five years.

Jim & Carole App
James G. & Patricia Apple
Ms. Kendra Aucker & Dr. Margaret
Lehr-Devold
Alan & Martha Barrick
Walter & Allethea* Bruce

Sally A. Fulmer Estate
John & Sue Griffith
Robert & DeOnne Gronlund
John Family Foundation
Priscilla A. Merritt Estate
Dr. & Mrs. W. Gale Reish

Donald B. Remmey Jr.
Kathryn T. Shade
J. Donald Jr. & Joanne K. Steele
The 1994 Charles B.
Degenstein Foundation

Founder's Society

The Founder's Society honors Evangelical Community Hospital's first three physicians: Dr. John Arbogast Sr., Dr. Charles Tomlinson, and Dr. Samuel Geise. Members of The Founder's Society have made a gift or pledge commitment of \$25,000 to \$49,999 within the past five years.

Carol & Tim Apple
Dr. & Mrs. Shawn P. McGlaughlin
Jim & Tamara Persing

Norman & Phyllis Rich
Mary Jane Stackowski Estate

Julia & Todd Stefan
Elvin & Molly Stoltzfus

1926 Club

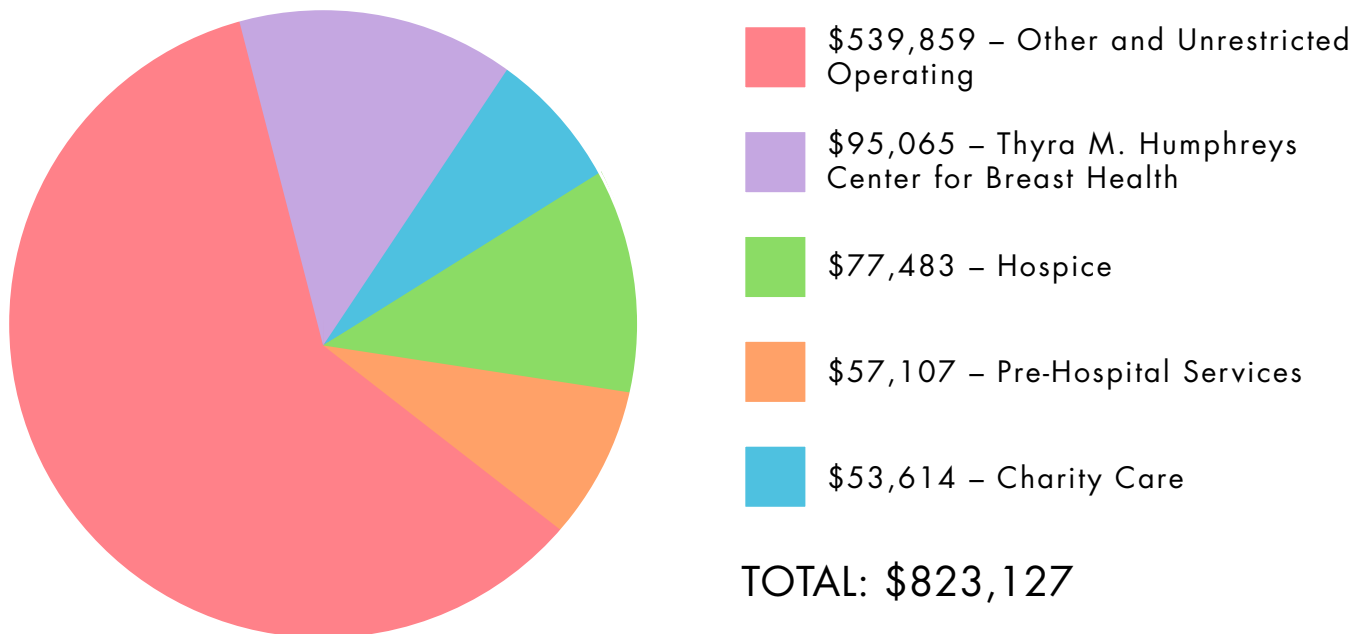
The 1926 Club recognizes the year Evangelical Community Hospital was established. Members of the Club have made a gift or pledge commitment of \$10,000 to \$24,999 within the past five years.

Anonymous (1)
Dr. Julie Ann Barna & Mark Veraguth
Frederick W. Bisbee
Jack & Yvette Devine
Guy & Kay Fairchild
Russ & Carol Fairchild
Amy & Brooks Gronlund
Roger & Denise Haddon
Mary Ann Hamilton
Dean & Karen Heintzelman
Jeff & Beth Kapsar
Amanda G. Kessler &
Andrew Misener

Frederick & Virginia Kessler
Elliott & Linda Korb
Marilyn M. Lawson*
John E. Meckley III
Dale & Joan Miller
Roderic R. Moore
Timm & Kristen Moyer
Sonia Y. Newton, MD & Heber S.
Dreher III
Michael & Gail O'Keefe
James & Alison Patterson
David & Julia Redcay
Edward & Judy Robinson

Jason C. Robinson
Richard & Donna Schuck
Anne C. Simpson
Jim & Elise Stopper
Allen W. Walter
Katie M. Zimmerman*

Gifts to Support Operations Fiscal Year 2018



President's Club

The President's Club recognizes a group of donors for providing leadership in annual giving to Evangelical Community Hospital. Members of the President's Club have made an annual gift of \$1,000 to \$9,999 to support programs vital to the community and Hospital initiatives.

Anonymous (4)
John & Noreen Allison
N. Richard Anderson
William & Dee Anderson
Loretta L. Aurand
Carol L. Beck
Clarence & Dorothy Beiler
Darshan K. Bhangdia, MD & Maria Fasano Bhangdia, MD
George R. Burman Jr.
John P. Carpenter
Charles & Betty Degenstein Foundation
Evelyn M. Cromley
Steve & Debbie Dagle
Harry L. Dailey
Chris & Angela Darrup & Family
Raymond E. Davenport
Diane L. Dawson
Leigh Donecker
Michael & Phyllis Donegan
Dorothy V. Douglas
Cheryl A. Dugan
Matthew R. Eager, MD
Karen M. Erdley
Susan E. Evans
Terri H. Fortuna
William Franquet & Joshua Oster
John & Elizabeth Furia

Geoffrey Gibson
Michael & Kim Gilger
Eric & Katie Giorgini
Thomas & Yvette Graver
Carl & Pam Haga
Jonathan & Carol Hahn
Robert* & Christena Harder
Jean D. Harer
Paul & Peggy Hassinger
Kay Holdren
Dr. David Holman & Michele Ocker-Holman
Mark & Colleen Huber
Jeffrey & Angela Hummel
John & Debora Isaacson
Karen & Eric John
Ken & Corey Jusko
Drs. Naval & Nila Kant
Dorris J. Keen
Nicholas H. Klose
Stacy L. Koons & the Family of Lila Carl
Mark Krammes
Peter K. Kresl & Lois Svard
Sharon & Bob Kribbs
Albert & Ginger Lagerman
Dan & Nicole Lohr
Petra & Gerald Lynch
Tom & Cindi Martin

Diane & Ted Meixell
Mary A. Miller
Christopher J. Motto, MD
Dale & Kathy Moyer
Bradley & Leslie Mudge
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gala

The 2018 Gala raised more than \$125,000 in support of Evangelical's growth and program initiatives that care for the community. Lise Barrick and Shannon Moyers served as co-chairs for the event and together led a committee of volunteers and staff in planning the festivities. Committee members were: Carol Apple, Kathy Asche, Jennifer Bair, Jodi Batman, Patricia Case, Corey Jusko, Brandy Kift, Jana Klinger, Eustacia Muir, Courtney Remmey, Donna Schuck, and Julie Stefan.



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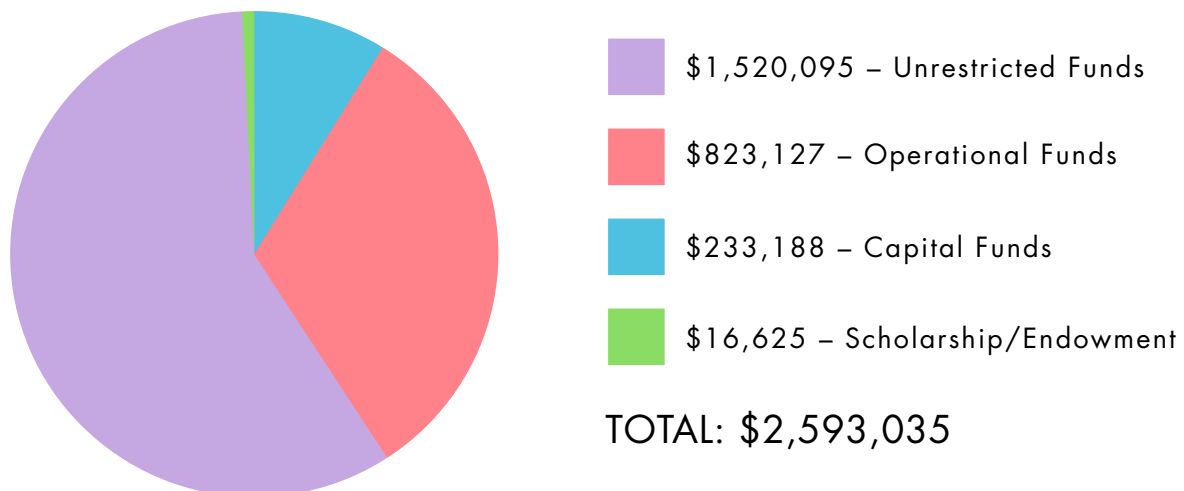
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The Physician Leadership Circle recognizes physicians who have made a gift of \$1,000 or greater during fiscal year 2018.

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Matthew W. Reish, MD
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The HERO Club recognizes all Hospital employees and volunteers who have given during fiscal year 2018.

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2017 cookin' men

In its seventh year, the annual Cookin' Men event raised a record-breaking \$47,098 for the Thyra M. Humphreys Center for Breast Health.



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The following businesses, corporations, and corporate foundations have made a gift or pledge commitment of \$5,000 or greater in the past five years:

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Shawn P. McGlaughlin, MD
Freeman & Dottie Rathfon

Randi J. McLeod, MD
Shane A. Hays
Sharon Lynch Harris

Arthur H. McTighe, MD
Michael & Carolyn Daniloff

George C. Miller II, MD
Sue M. Lander

James W. Morgan Jr., MD
Alfred & Nancy Martin

Christopher J. Motto, MD
Marianne & Jere Motto

Dale E. Moyer
Kendra A. Aucker

Brenden R. Nolt, MD
Loretta & Harry Aurand

James R. Patterson, MD
William & Martha Gaskin

John H. Persing, MD
Larry & Theresa Clark
Elizabeth P. Green
Karen & Edwin Payne
Nelle Rote
Donald & Kathleen Shemory
Ron & Jan Zug

John H. Persing, MD and Staff
Larry & Theresa Clark

Tamara Persing, RN, BSN
Kendra A. Aucker

Frank & Nicci Faires Roessler
Jonathan & Carol Hahn

Manzoor A. Shah, MD
Anonymous

Dannette D. Shebest, RN
Robert F. Remaley Sr.

Randy A. Smith
Jane Hoover

James A. Stopper
Kendra A. Aucker

SUN Orthopaedics of Evangelical
Richard Relyea

Surgical Specialists of Evangelical
Dale & Nancy Rovenolt

George Tenedios, MD
The Sauter & Rathburn Family

The Family Place
Pat Rosboschil

John F. Turner, MD
Dorris J. Keen
Freeman & Dottie Rathfon

Vickie L. Varklet, MD
Jennifer D. Sullivan

Randy A. Wagner
Mary A. Wagner

Seth I. Weber, MD
Shirley J. Dagle

Jennifer L. Wetzel, PA-C
Irvin & Carolyn Snyder

Dawson C. Williams
Christopher D. Williams

Brian L. Wolfe
Kendra A. Aucker

Linda C. Zechman, RN
Kay Wetzel

David M. Zelechowski, MD
Anonymous
Linda & Jim Boose
Raymond E. Davenport
Keith & Sylvia Graver
Dr. & Mrs. Patsy J. Marra
Deborah & Stanley Ostrowski
Rue S. & Bonnie L. Rothermel
Richard & Mary Snook
Erma & Robert Zelechowski

P. Ronald Zug, MD
David & Bonnie Lawrence
Arthur H. McTighe, MD

financial report

fiscal year 2018

Re-investing in Ourselves

With the support of the community planted firmly behind it, Evangelical Community Hospital continues to find success amidst growing market pressures by acquiring more specialty practices, expanding and renovating its facilities, and investing in new technology and equipment.

In addition to announcing the acquisition of a local gastroenterology practice and opening an endocrinology practice, the Hospital unveiled plans for a \$72-million renovation and expansion project that will create private patient rooms and bathrooms. The Patient Room Improvement, Modernization, and Enhancement (PRIME) project is the largest in the nearly 100-year history of Evangelical and is being financed through a bond issue, a \$15-million capital campaign, and cash on hand.

PRIME will not change the number of beds Evangelical is licensed to carry, but it will position the Hospital to continue delivering on its mission—providing exceptional healthcare, accessible to all, in the safest and most compassionate atmosphere possible to build a healthy community.

“PRIME is a significant example, but certainly not the only example, of how we continue to re-invest in ourselves to care for our community,” said James Stopper, Chief Financial Officer. “Reimbursement pressures remain a large hurdle in continuing to deliver on our mission; however, the Hospital has been very strategic with investing in the community and has carefully managed its costs to remain stable and viable.”

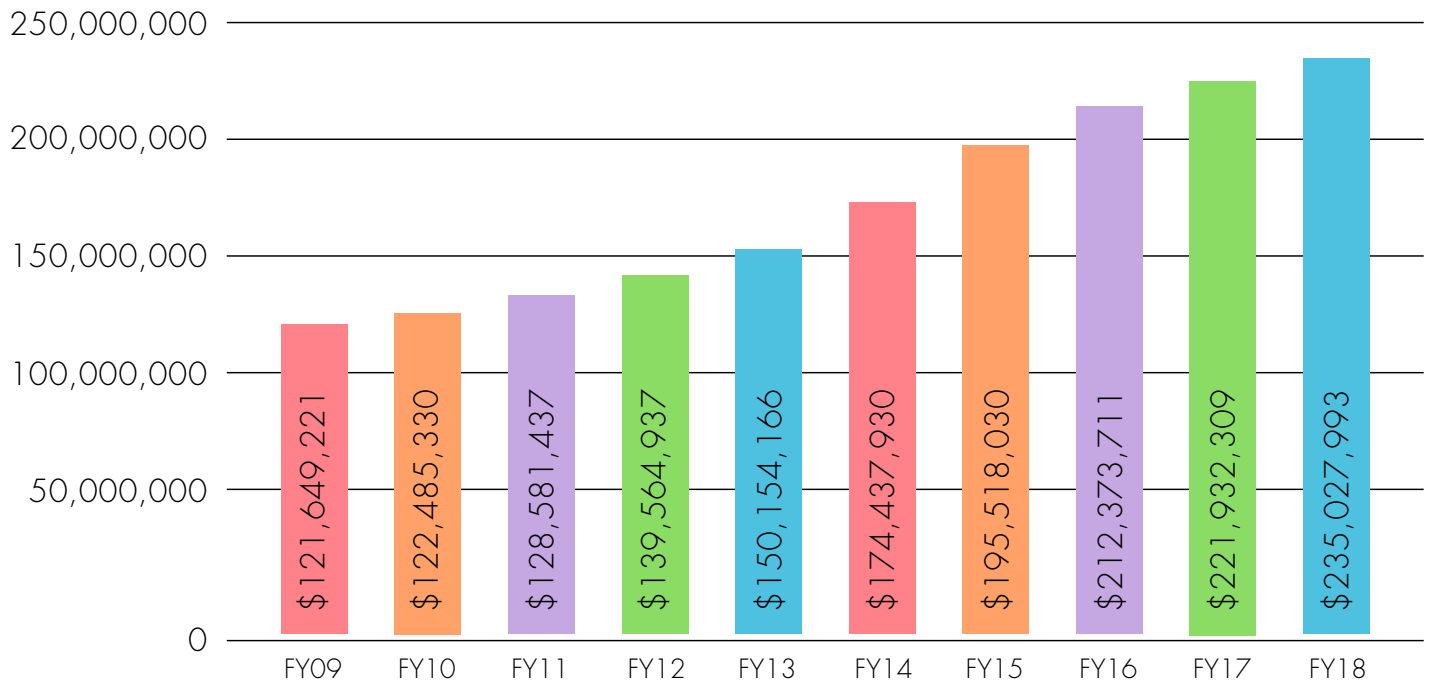
The organization finished fiscal year 2018 with a net operating margin of 3.5 percent, well within the A- rating from Standard and Poor’s.

While pressure from payers continues to mount, Evangelical’s charges remain on par with or significantly lower than other providers in the region. The Hospital is aiming to achieve a net operating margin of close to 3 percent in fiscal year 2019, ensuring the organization remains capable of re-investing in itself and providing exceptional healthcare, accessible to all, in the safest and most compassionate atmosphere possible to build a healthy community.

Evangelical Community Hospital & Evangelical Medical Services Organization Balance Sheet June 30, 2018

	Unaudited 06/30/2018	Audited 06/30/2017
Assets		
Cash and Short-Term Investments	\$45,076,917	\$40,050,925
Accounts Receivable	20,203,317	19,104,719
Third-Party Payor Settlements	0	0
Inventories	4,878,600	4,755,561
Prepaid Expenses and Other Current Assets	5,540,684	5,195,595
Total Current Assets	75,699,518	69,106,800
Pledges Receivable, Net	1,186,889	7,785
Funded Depreciation	91,762,654	86,915,202
Donor-Restricted Assets	6,594,188	6,449,883
Deferred Compensation Plans	20,781,218	18,058,997
Debt Service Funds	53,625,604	2,377,250
Notes Receivable	0	0
Property and Equipment, Net	132,165,955	127,992,001
Deferred Financing Costs, Net	0	0
Investment in Subsidiaries	5,172,985	4,751,307
Other Assets	7,640,176	6,916,654
Total Assets	\$394,629,187	\$322,575,878
Liabilities and Net Assets		
Current Liabilities:		
Current Portion of Long-Term Debt	\$1,871,875	\$3,155,773
Accounts Payable	6,692,764	4,991,423
Third-Party Payor Settlements	2,616,378	2,237,675
Accrued Expenses	10,755,879	10,401,537
Blue Cross Current Financing Advance	1,057,190	1,057,190
Accrued Payroll and Withholdings	9,618,749	8,667,713
Total Current Liabilities	32,612,834	30,511,310
Long-Term Debt	90,845,648	38,336,195
Accrued Health Insurance/Sick Benefits Expenses	5,071,547	5,623,136
Gift Annuities and Other Liabilities	204,403	226,569
Deferred Compensation	26,313,903	22,580,021
Estimated Medical Malpractice Claims Liability	3,497,030	2,714,459
Total Liabilities	158,545,364	99,991,690
Net Assets		
Unrestricted	228,177,642	215,705,304
Temporarily Restricted	2,086,124	1,163,067
Permanently Restricted	5,820,057	5,715,817
Total Net Assets	236,083,823	222,584,188
Total Liabilities and Net Assets	\$394,629,187	\$322,575,878

Net Patient Revenue Comparison



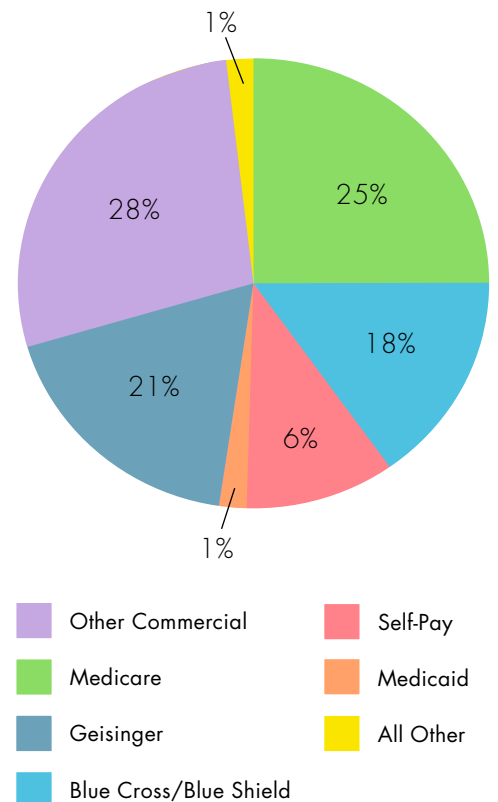
EVANGELICAL COMMUNITY HOSPITAL & EVANGELICAL MEDICAL SERVICES ORGANIZATION

STATEMENT OF REVENUE AND EXPENSES

For the Years Ended June 30, 2018 and 2017

	Unaudited Fiscal Year 2018	Audited Fiscal Year 2017
Net Patient Revenue	\$235,027,993	\$221,932,309
Other Operating Revenue	4,331,756	5,450,709
Investment Income	5,144,492	7,132,289
Fundraising Revenue	1,512,563	1,379,387
Total Revenue	246,016,804	235,894,694
Operating Expenses		
Salaries and Wages	82,928,393	78,067,173
Employee Benefits	28,885,527	27,640,670
Purchased Services	23,783,575	22,555,565
Other Expenses	48,210,373	45,536,564
Depreciation and Interest	14,081,054	14,553,210
Supplies	33,785,813	31,241,937
Loss on Refinancing of Debt	2,887,920	0
Total Operating Expenses	234,562,655	219,595,119
Net Income Available for New Services and Facilities	\$11,454,149	\$16,299,575

Sources of Gross Revenue



community benefit report

when we work together,
everyone wins

Evangelical has long valued our surrounding communities, not just as a provider of healthcare to the people who reside there but as an integral part of the richness these communities bring to the area.

Fiscal year 2018 was a year of supporting the depth of offerings from community partners in new ways that can have a greater impact on the overall prosperity of the area. The Hospital sponsored endeavors such as the Selinsgrove Regional Engagement Center, the Central PA Foodbank, the Lewisburg Children’s Museum, the Ronald McDonald Family Room, and more. Continued support was given to the Girls on the Run program, which promotes health as well as building self-esteem in young girls throughout the area.

The Community Health and Wellness Department continued to work within the local schools for programming and early healthy habit formation, touching on topics of hygiene, eating right, and the dangers of smoking, to name a few. Community Health staff also conducted Hello Hospital tours for first graders of local school districts to allow students to see what happens inside the Hospital and to help alleviate anxiety associated with a Hospital visit.

Members of the Evangelical family of experts also gave of their time throughout the year representing the Hospital in a variety of ways. Some served on local boards of non-profit and community-based organizations. Through the Hospital’s Speaker’s Bureau, others gave their time at senior centers, clubs, senior living facilities, libraries, churches, and more speaking on health topics that impact the community.

In whatever way support was given—financial, educational, or medical—each effort helps build the bridges of partnership for a community that works together.

continued on next page...



Denise Haddon, Community Health and Wellness Educator, fits Aubrey Arrignonie with a helmet during the Bike Helmet Giveaway and Safety Event.

ACT 55 Uncompensated Services



■ \$23,713,957 – Government Program Short Falls

■ \$3,661,315 – Bad Debts

■ \$2,005,284 – Value of Donations

■ \$952,207 – Volunteer Services

■ \$812,653 – Unreimbursed Value of Community Health Education Programs

TOTAL: \$31,145,417

Community Needs Assessment Defines Areas of Focus

Combining the power of local healthcare facilities, Evangelical works with others to complete a community needs assessment every three years. Through the assessment key healthcare issues impacting our communities are identified and then tackled until the next community needs assessment is conducted. The 2015 assessment indicated that Evangelical's focus should be on issues surrounding behavioral health and substance abuse, health concerns related to lifestyle, health outcomes as they relate to the impact of socio-economic status, and access to healthcare.

As the final year of implementing solutions for the 2015 assessment comes to an end, a look back shows that much headway has been made. At Evangelical large and small efforts have been applied to the four key issues:

- The successful institution of an opioid overdose reversal program for first responders and other organizations relating to the growing opioid crisis.
- The creation of a task force that looks at addiction (drug and alcohol abuse) and how to connect individuals and families to the resources needed.
- Consistent efforts by the Community Health and Wellness Department to provide health education and low-cost and free screenings to people of all ages.
- The opening of Urgent Care of Evangelical and the introduction of Mobile Health of Evangelical as access to care points for the entire community, especially those who are affected by the unique challenges of rural healthcare options, lack of public transportation, and insurance issues.

As part of the commitment to the community, Evangelical is taking part with other healthcare facilities in a new community needs assessment for 2019. The assessment, which gathered research in the early part of 2018 to identify the top health and wellness needs in the region, has targeted three main areas of focus: access to care, behavioral healthcare, and chronic disease prevention and management. Though the issues have changed slightly for the new assessment, one thing remains the same—the key to making a difference is to work together with the goal of building stronger, healthier communities.

3,292 participants in preventive screenings

205 bike helmets given away at the Annual Bike Helmet Giveaway and Safety Event

33,329 individuals reached by Community Health and Wellness in fiscal year 2018 across all programming



917 participants at 10 different work-site locations through Wellness at Work

22,220 youths educated on the importance of healthy lifestyle/behaviors through the school education efforts





